

Krista Anderson Ross ND

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Welcome! In the interest of running a smooth business and making the best of our healing time together, a few clinic policies are in place:

General

Please do not wear any strongly scented products (such as body perfume, lotion, deodorant, hair spray, after-shave, etc.) when you come to the clinic for treatments.

This is a very important courtesy to other patients with chemical/environmental sensitivities. The clinic and surrounding space is a strictly smoke-free area.

Financial

- Payment is due upon the time of service, and or receipt of dispensed therapeutic products.
- Accepted forms of payment are cash or check only.
- A fee of \$25.00 will be charged for each returned check.
- You will receive a superbill with appropriate codes that you can submit to your insurance company for reimbursement.

Cancellations

- 24 hours is required for cancellation of any appointment.
- All appointments cancelled within 24 hours will be charged a late fee (see below).

Late Cancellation Policy

- 1st late cancellation is free (No Charge)
- All subsequent late cancellations will be charged \$35 per cancellation

Fee Schedule

<u>Service</u>	<u>Fee (\$)</u>
New Patient Visit (1.5 hours)	225
Return Visit (45-60 minutes)	95
Return Visit (30 minutes)	65
Phone Consult Existing Patient (60 minutes)	95
Phone Consult Existing Patient (30 minutes)	65
15 minute Telephone Consult	35
Nutritional Consult Only (1 hour)	95
Cranio-sacral Treatment Only (1 hour)	95
Late Cancellation	35
Returned Check	25

All of the policies above can be changed or waived at any time at the discretion of the practitioner. Please contact me with any questions. Thanks!